客 訴 案 件 統 計 表

月份：　　年　　月 年　　月　　日

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| 客　　訴 | 客　戶 | 品名規格 | 交運日期 | 不良數量 | 客　　訴　　內　　容 | 責任單位 | 處 理 方 式 | 損 失 金 額 | 備　　　註 |
| 日期 | 字　號 | 日期 | 數　量 | 賠款 | 退貨 | 折價 |
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